**CORK
INSTITUTE OF
TECHNOLOGY**
INSTITIÚID TEICNEOLAÍOCHTA CHORCAÍ

<http://www.cit.ie>

CIT DSS


Orientation Q&A for parents/guardians of new students – Sept 2020



WELCOME!



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Who's talking today?





Ruth Murphy and Fiona Downey
CIT Disability Support Service (DSS)

2020-09-182

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DSS Orientation Information

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DISABILITY SUPPORT SERVICE

<https://tinyurl.com/citdssyoutube>

www.mycit.ie/dssstudentguide

CIT DSS 2020/21

12 videos • 55 views • Updated 4 days ago

Unlisted ▾

No description

2020-09-18

SORT BY

CIT Disability Support Service Overview
R. Murphy
3:10

CIT DSS Supports Overview
R. Murphy
4:42

Roisin Ormond - DSS student welcome
R. Murphy
3:00

Applying for DSS supports 2020/21
R. Murphy
5:02

A guide to accessing CIT Disability Support Service supports

2020/2021

www.mycit.ie/dss

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Today's session

Short presentation:



- Starting college @ CIT and Key dates
- Your changing role and supporting your student / confidentiality
- DSS supports and information

Live Question and Answer session - send us texts using the app

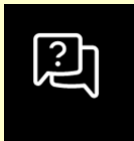
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Live Question and Answers

- You can ask questions on MS Teams using the question chat icon – top right hand corner



- You won't see your question coming up immediately in the Featured Questions - we will answer it publicly or privately.

2020-09-18 14:00

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Key things to know about college



- Students will be studying a mix of online lectures and practical classes on campus - depends on the course.
- CIT Academic Delivery update 10 Sept: <https://covid19.cit.ie/>
- CIT communicates with students through myCIT email and through Canvas - the app where you access your recorded/live lectures, lecture notes, submit assignments, online exams.





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Key college 2020/21 dates



- **Course Registration:** 24th Sept - 2nd Oct in Bishopstown campus. Packs posted out Thurs 17th Sept - www.cit.ie/admissions
- **Good Start support:** student ambassadors
#GoodStart2020 Insta: <https://t.co/fSuVWJr77I?amp=1>
- **Classes start on 5th October.** Online timetables available before – may change!
- College year is in 2 semesters – 50% done by Christmas. Academic calendar dates: www.cit.ie/aboutcit.semesterdatesandcalendar
- **CIT becomes MTU** in January 2021 –



www.mtu.ie

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Covid-19 @ CIT

Coronavirus
COVID-19



All updates for CIT: <https://covid19.cit.ie/>

- Everyone should wear a facemask in all buildings.
- Campus facilities are open, e.g. library, food court, shop.
- One way system in place in buildings.
- Students will complete a short online course.

Things may and probably will change – depends on government guidelines.



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Using technology/ Online learning supports



- **CIT TEL guides:**

<https://tel.cit.ie/tips-for-remote-learning>
<https://edtechstudents.eu.helpdocs.com/>

- **Do a quick course on online learning in college from DCU!**

<https://www.futurelearn.com/courses/a-digital-edge-essentials-for-the-online-learner>

- **Typing training:** <http://typing.com>



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CIT Access Government laptop loan scheme



One of the groups of students who will automatically qualify for one of the laptops:

- First year students who are DARE eligible, also in receipt of a full SUSI grant and who confirm need. The DSS will email DARE students week 21st Sept.
- Check if the student is in another categories.
- If not, they must apply through the Student Assistance Fund:
www.mycit.ie/saf (open now)





Student Assistance Fund

www.mycit.ie/access_disability/student-assistance-

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Financial support

- **Student Assistance Fund** (open now) : for costs of going to college and assistance for laptops www.mycit.ie/saf
- **1916 Bursary**: 7 bursaries of €5,000 available for each year of an undergraduate programme. www.cit.ie/studentlife.access_disability.1916-bursary
- **HEAR**: if you were also HEAR eligible you will get financial support as part of your offer – hear@cit.ie
- **CIT Fees Office**: www.cit.ie/fees



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Your changing role - Confidentiality

- Students = adults over 18
- GDPR – data protection means the college deals with the student directly
- Consent from student to share information

CIT DSS operates a strict confidentiality policy and we cannot disclose any information about the student registration, academic progress, to parents, lecturers, etc., unless we have the student's consent. Or unless there is a serious health and safety risk.

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Your changing role - support



- ✓ **Asking for help** from course coordinator, lecturers, support services, etc.
- ✓ **Planning their day** – online lectures, going to college - transport, lunch, money management.
- ✓ **Managing their time** - using calendars on phone - reminders about deadlines, etc.
- ✓ **Being aware of attendance** - This may be monitored and some classes/ labs are mandatory
- ✓ **Making friends** – join clubs and societies

Don't forget to allow for mistakes!
Balancing academic, social and work life takes time 😊

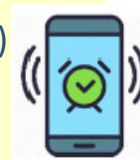
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Your changing role - support



Encourage and support them to engage with relevant supports and develop/maintain good habits, such as...

- ✓ Check myCIT email/Canvas every day (on phone)
- ✓ Download online notes from Canvas.
- ✓ Communicate directly with lecturers, support services, etc, to check/clarify assignments, procedures etc – by email.
- ✓ Be aware of the use of social media in college



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Disability Support Service (DSS)




Online Remote meetings and support using email/MS Teams
Access Service Administrator at front desk - 021 433 5138

Map of Student Centre, Bishopstown Campus






 **The quickest way to reach us is at dss@cit.ie**


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Who does the DSS support?




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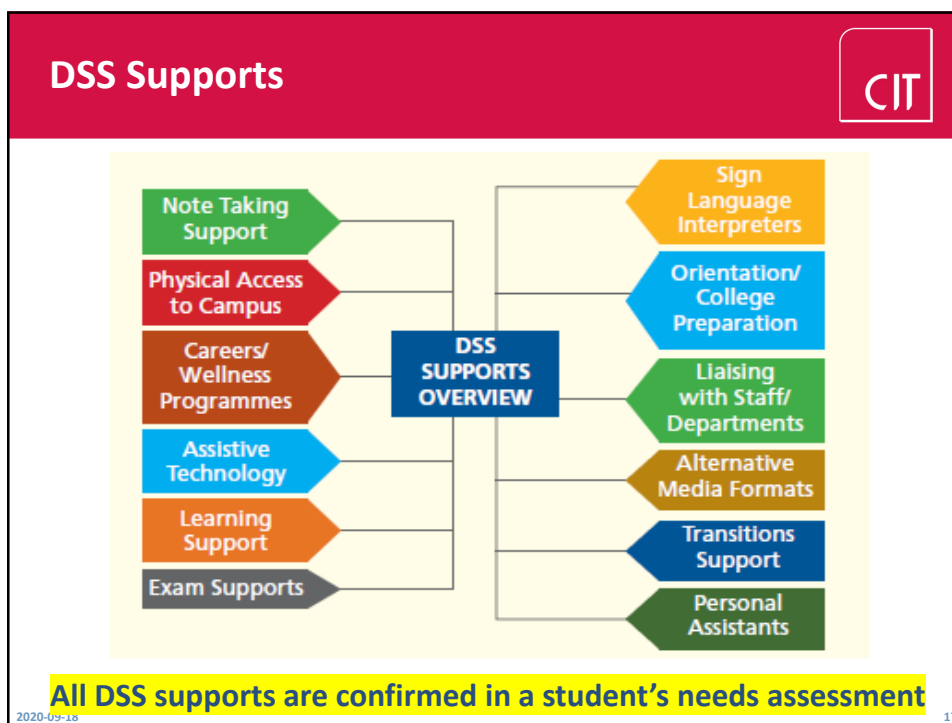
We support over 900 students across all campuses:

- Specific learning differences, including dyslexia
- Dyspraxia (DCD) and dysgraphia
- Physical disabilities
- Significant ongoing illnesses
- Mental health
- ADD/ADHD
- Autism Spectrum
- Blind/ Vision Loss
- Deaf/ Hearing Loss
- Speech and language



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DSS Canvas module

CANVAS CIT

DSS (Disability Support Service)

The CIT Disability Support Service (DSS) is part of the Access Service and welcomes any student with a learning difference, disability or health condition to apply for supports / reasonable accommodations that they may need for their studies. We support full-time and part-time students across all CIT campuses.

We can guide and support you to access your courses, and we work hard to ensure that the DSS is a place that you can go to in confidence to look for support and help.

Please use the 'Units' menu option to look through the resources in our module.

Learning Support and Assistive Technology Resources

- Information about Exam Supports, Careers
- Online training and workshops
- Students will be emailed instructions on how to enroll.

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DSS Learning Support



Planning and structuring assignments	Academic writing skills	Quoting, referencing and plagiarism
Taking good notes	Managing deadlines	Exam and revision techniques
Presentation skills	Reading and research	Essay writing


1:1 remote support available and workshops

www.mycit.ie/access_disability/disability-support-service/learning-support

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DSS Assistive Technology (AT) Service






AT computer lab: For DSS students ONLY

- ✓ Workstations with AT software
- ✓ Software installed to help students with their studies – also available around campuses and remotely
- ✓ YouTube channel with online guides:
<https://www.youtube.com/user/AccessATS>

Range of software and training videos available to download at home

Full time DSS AT Officer - Mark Burleigh
 for AT assessments and queries
mark.burleigh@cit.ie



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Exam Supports



CIT

Generally students use technology in exams instead of personal support e.g.

- **Reading software** instead of readers
- **Typing** instead of scribes
- Marking guidelines instead of a **spelling and grammar waiver**

Extra time can also be allocated

Some students will have access to a smaller exam room

Students need to request exam supports from their lecturers /the Exams staff in their campus well in advance of each exam if needed. Follow the instructions you get by email.

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Transition Supports

CIT

Available to new students on the autism spectrum for first year of college.

- Support in getting to know college
- Online mentoring sessions after needs assessment
- Julie O'Donovan leads the programme.

JulieA.ODonovan@cit.ie

Online Information session on
Wednesday 23rd September @7pm

<https://citdsstransitions2020.eventbrite.ie>



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HEA HIGHER EDUCATION AUTHORITY
AN tUdaráis um Aiféirídeachas

An Roinn Oideachais
agras Schéimne
Department of
Education and Skills

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DSS Supports



Students need to contact us as soon as possible if they need any of the following:

- ISL interpreter/speed text
- Access to disabled parking, transport, physical access to buildings
- Personal assistant to support you physically access the campus and/or personal care
- Mobility training or alternative format for students with a visual impairment








Email dss@cit.ie


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Your CHOICE!

- All students need to apply to the DSS if they wish to access DSS supports – but it's their choice!**
- DARE reduced students must apply for supports.**
- Even a student was not eligible for DARE they can still get supports.

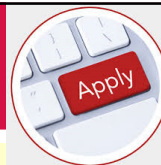


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How to apply for supports? **3 STEPS!**



- **STEP 1: Fill out Online Application Form:**
www.mycit.ie/access_disability/disability-support-service/registering
- **STEP 2: Submit documents by email**
 (DSS already has copies of documents from CAO/DARE).
www.mycit.ie/documents-needed
- Attend classes and sign up to DSS Canvas module.
- **STEP 3: Receive a needs assessment which confirms DSS supports / reasonable accommodations.**
- This is sent to the student's myCIT email. They may be waiting 2-6 weeks to receive it in September/October. They may also be asked to attend a meeting with DSS staff.

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Needs assessment /supports



- The needs assessment document belongs to the student – they decide what to do with it and who to tell.
- It's their responsibility to engage with supports recommended in the needs assessment.
- They can request to review their supports at any time when in CIT.



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Support Services at CIT for everyone

CIT

- ✓ **Academic Learning Centre – free subject classes**
- ✓ **Academic Success Coaching**
- ✓ **Student's Union**
- ✓ **Access Service – financial help /HEAR**
- ✓ **Careers Service**
- ✓ **Counselling Service**
- ✓ **Medical Centre & ERT**
- ✓ **Clubs and Societies**
- ✓ **Sports facilities – CIT**
- ✓ **Mature Student Officer**
- ✓ **Accommodation office**





www.mycit.ie

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Next steps for students

CIT

- Register for course / Set up myCIT email and Canvas
- Start getting used to technology
- Fill out DSS Online Application Form and look at orientation videos
- Contact us immediately if they need an early needs assessment

If the student is having a problem, please get them to contact their lecturer, course-coordinator, or head of department or contact us!

**JUST
ASK**

dss@cit.ie

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QUESTIONS





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